

JOHN LEWIS COMPETITION TERMS AND CONDITIONS – AUGUST 2025

Competition Terms and Conditions

The Promoter is set out at the end of these Terms and Conditions.

1 WHO CAN ENTER 1.1 This competition is open to all residents of the United Kingdom excluding Northern Ireland aged 18 years or over, except for employees of the Promoter, its associated companies, agents, third parties or anyone else professionally connected with this competition.

1.2 By submitting a competition entry, you are agreeing to be bound by these terms and conditions. The instructions provided at the point of entry form part of the terms and conditions of this competition. In the event of a conflict, these terms and conditions take precedence.

1.3 A confirmed booking at a Fresh property is necessary for entry. To qualify as a 'confirmed booking', residents must have signed a tenancy agreement, completed their first rental payment, and checked into the property.

2 DEADLINE FOR ENTRIES 2.1 Entries must be received by the 30th September 2025. Entries received after the Closing Date will not be accepted.

3 HOW TO ENTER 3.1 To enter, simply make a booking at any qualifying Fresh property by the 30th September 2025. A qualifying property is any Fresh site within the UK (excluding Northern Ireland, and any university-nominated spaces). There is a limit of one entry per person and bookings are subject to the individual Fresh property's booking terms and conditions. Multiple entries submitted directly or with the use of any automated systems will not be entered into the draw.

3.2 No responsibility will be accepted for entries that are lost, delayed, mislaid or damaged in transit, regardless of the cause, including, for example, as a result of any equipment failure, technical malfunction, systems, network, server, computer hardware or software failure of any kind.

3.3 Those entries not in accordance with the rules will be void and will entitle the Promoter to exclude the entry from the competition; any entry containing false, incomplete or misleading information will be void and will entitle the Promoter to exclude the entry from the competition.

4 THE PRIZE 4.1 The prize is 1st – Beats Pill Portable Bluetooth Speaker, 2nd – Ninja Blast Cordless Food Blender, 3rd – John Lewis Petals Double Duvet Cover Set

4.2 Any expenses in the general use of and enjoyment of the prize, that the winners or their guests incur are the sole responsibility of the winners or their guests.

4.3 Prizes are subject to availability. They are non-transferable, non-refundable and, unless stated, there are no cash alternatives. In the event that the prize is out of stock or if circumstances beyond the Promoter's control make it necessary to do so, the Promoter reserves the right to substitute another item, in its sole discretion, of equal or higher value.

5 WINNER SELECTION 5.1 All valid and, if applicable, correct entries received by the Closing Date will be entered into a prize draw, after the 30th September, and the winners will be picked at random.

6 WINNER NOTIFICATION 6.1 Winners will be notified by direct email as soon as practicable after the prize draw, using the contact details provided with the competition entry. Prizes will then be dispatched and delivered to the winners' Fresh residences on or after the 31st October. The winners will be required to respond within 30 days of notification (unless otherwise stated) confirming their acceptance of the prize. In the event winners do not respond to communications within this period or if any prize is declined, the Promoter reserves the right to disqualify that winner and draw another winner.

6.2 Please allow 21 days from the date of the winner's address verification for delivery of the prize.

7 DATA PROTECTION AND PUBLICITY 7.1 By entering the competition, you understand that for the purposes of administering the competition and prize fulfilment, it is necessary for the Promoter and the following third parties, on our behalf, to hold and process your personal data: (a) John Lewis Plc, 171 Victoria Street, London, SW1E 5NN

7.2 If you have opted-in to receiving further information from the Promoter and/or its agents or suppliers, you agree that the relevant party may use and store these details to provide further information about their products and services (in accordance with the privacy policy of the relevant entity).

7.3 If you are the winner of the competition, you agree that the Promoter may use your Instagram handle, name, image and county of residence to announce the winner of this competition and for any other reasonable and related promotional purposes, for no further consideration.

8 LIMITATION OF LIABILITY

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8.1 The Promoter and its associated agencies, companies and distributors will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this competition or accepting or using the prize, except for any liability which cannot be excluded by law (including liability for fraud or death or personal injury arising from negligence) in which case that liability is limited to the minimum allowable by law. Your statutory rights are not affected.

8.2 If you have opted-in to receive further information or marketing from any of the Promoter's agents or suppliers involved in the administration of this competition, you understand and accept that the relevant third party will be solely responsible for any processing of your personal data for these purposes, that such processing will be governed by terms of that third party's privacy policy and that the Promoter accepts no responsibility or liability in association with any such data processing for these purposes.

9 GENERAL 9.1 If there is any reason to believe that there has been a breach of these terms and conditions or if the Promoter believes that your conduct may be unlawful or otherwise bring the competition into disrepute, the Promoter may, at its sole discretion, reserve the right to make your entry void and will entitle the Promoter to exclude you from participating in the competition.

9.2 The decision of the Promoter regarding any aspect of the competition is final and binding and no correspondence will be entered into.

9.3 The Promoter reserves the right to suspend, cancel, or amend the prize competition where it becomes necessary to do so, with no liability to any entrants or third parties.

9.4 This competition and all issues arising out of it shall be governed in accordance with English Law and are subject to the exclusive jurisdiction of the English courts.

The Promoters are;

John Lewis Plc, a company with registered company number 233462 and registered office at 171 Victoria Street, London SW1E 5NN.

Fresh Property Group, a company with registered company number 07268209 and registered office at 12 Soho Square, London, W1D 3QF.